

If your car needs repair **REMEMBER!**
It's your car, it's your decision.

CRASH

Advice for Motorists

Many insurance companies direct you towards *their* list of chosen repairers. They suggest this may benefit you. This may imply that you don't have an option about where your vehicle is repaired - but you do*.

You are free to use the garage / repairer of your choice and the insurer must meet all reasonable costs of repair.



After an accident you're in unfamiliar territory.

Your local VBRA repairer can make life easier for you. You'll be:

- Treated as an individual
- Treated with respect
- Delighted with the outcome

The VBRA Code of Practice is the only one recognised by the OFT for body repair - consumer confidence.

So: small scratch (smart repair) or major crunch look for the VBRA badge - you'll be glad you did!



Committed to Quality & Customer Satisfaction

Tel: 0113 253 8333 Web: www.vbra.co.uk (find a member)

**Some policies contractually oblige you to use the insurers repair centre.*